

The Royal Children's Hospital

Fact Sheet:

2014

About The Royal Children's Hospital

- Established in 1870.
- Victoria's paediatric major trauma centre.
- A nationally funded centre for paediatric heart, liver and lung transplantation.
- Australia's centre for treatment of children with hypo-plastic left heart syndrome.
- The new hospital campus brings together six levels of clinical, research and education facilities over 200,000 square metres within the 4.1 hectare site.
- Inspired by the quality of light, the textures and forms of its parkland setting, the new RCH delivers a patient and family focused healing environment based on the latest evidence and research-based design principles.
- The new Royal Children's Hospital was officially opened by Her Majesty The Queen on Wednesday 30 October 2011, four years since the first sod was turned. The Queen opened the previous hospital next door to the current site in 1963.

Our patients

- We are the major specialist paediatric hospital in Victoria and our care extends to children from Tasmania, southern New South Wales and other states around Australia and overseas.
- 80% of our patients come from Metropolitan Melbourne, 15% from regional Victoria and 5% outside Victoria.
- Approximately 12% of our patient population have a language other than English.
- The top five languages requested from interpreter services were Vietnamese, Arabic, Turkish, Cantonese and Somali.

Vision and Mission

- The Royal Children's Hospital, a GREAT children's hospital, leading the way.
- The Royal Children's Hospital improves the health and wellbeing of children and adolescents through leadership in healthcare, research and education.

Values

- **Unity:** We work as a team and in partnership with our communities.
- **Respect:** We respect the rights of all and treat people the way we would like to be treated.
- **Integrity:** We believe that how we work is as important as the work we do.
- **Excellence:** We are committed to achieving our goals and improving outcomes.

Strategic goals

- Deliver excellence in healthcare.
- Realise the potential of the new RCH.
- Support and strengthen the RCH team.
- Enhance community and stakeholder support.

- Maximise campus-led research.
- Provide excellent education, development and training.

Our Patron

- Her Majesty The Queen.

Governance

- The Royal Children's Hospital Board.
- Chairman of the Board: Hon Rob Knowles AO.
- Chief Executive Officer: Professor Christine Kilpatrick.

Numbers (average per annum)

- 35,000 inpatients.
- 70,000 emergency presentations.
- 210,000 outpatient appointments.
- 11,000 surgical procedures.
- 200 children cared for each day in hospital in the home.

Staff Demographics

- The Royal Children's Hospital has a total of 4,731 staff:
 - Full Time staff: 38.7%
 - Part Time Staff: 46.10%
 - Casual 15.2%
- Average Age of employees: 39 years.
- Average length of service: 6.8 years.
- Today there are 350 people who volunteer throughout the hospital. Many aspects of the volunteer service have changed over the years, however the tradition of providing support for families and patients continues.

On campus partners

- The Melbourne Children's – a partnership between The Royal Children's Hospital, the Murdoch Children's Research Institute and the University of Melbourne Department of Paediatrics. Melbourne Children's has been awarded '*Contribution to profile by a corporation*' for our work locally, nationally and internationally.

Fundraising support

- The Royal Children's Hospital Foundation raises approximately \$40m each year in support of the hospital. This includes the money raised through the Good Friday Appeal.
- In 2013 The Good Friday Appeal raised \$16,405,534.65. It is Australia's largest community fundraising appeal.

- In 2013 The Royal Children's Hospital Auxiliaries celebrate their 91st anniversary.

Statewide service delivery

The Royal Children's Hospital is a member of, and also leads, a number of state-wide specialist services, including:

- *Victorian Paediatric Clinical Network*, working to implement the Department of Health's Strategic Framework for Paediatric Health Services in Victoria (2009).
- *Victorian Comprehensive Cancer Centre* (Victorian CCC).
- *Paediatric Integrated Cancer Service* (PICS).
- *Victorian Paediatric Rehabilitation Service* (with Southern Health, Bendigo Health, Eastern Health and Barwon Health): delivering paediatric rehabilitation services to children, adolescents and their families.
- *Victorian Paediatric Palliative Care Program* (with Southern Health and Very Special Kids): providing a multidisciplinary approach to palliative care for children across Victoria.
- *Victorian Forensic Paediatric Medical Service* (with Southern Health and Victorian Institute of Forensic Medicine,): providing assessment and care for abused, assaulted and neglected children and adolescents.
- *Victorian Infant Hearing Screening Program*: screens the hearing of 98% of Victorian newborn babies.
- *Victorian Paediatric Orthopaedic Network* (with Barwon Health, Southern Health and Western Health): fostering collaboration amongst service providers to support the coordination and delivery of quality paediatric orthopaedic care in Victoria.

Hospital design features

- 85% single rooms.
- 80% of all patient rooms have views of the park, oriented towards the north, making good use of natural light.
- A 2,000 space underground car park and 500 spaces for bikes.
- Shops, cafes and other amenities for patients, their families and staff.
- A Meerkat enclosure – a partnership with Zoos Victoria.
- A two storey aquarium – a partnership with Advanced Aqua Technologies.
- Hoyts Beanbag cinema – a partnership with Hoyts Corporation.
- State-of-the-art Starlight Room.
- Wonderful signature art work by artists Alexander Knox, Jane Reiseger and Jade Oakley.
- Family-centered facilities including improved accommodation and for parents.
- Environmentally friendly design.
- A fun, child-friendly place with lots of interactive indoor and outdoor play areas.
- Easy for families and visitors to find their way around.

Working @ The Royal Children's Hospital

Make a big difference to someone small - and to yourself - with a rewarding career at The Royal Children's Hospital.

The RCH offer a range of exciting employment and career development opportunities to people who care about our children.

RCH seeks to employ health professionals in a variety of medical, nursing and allied health fields. If you are from a non-paediatric background, RCH can support you to make the transition to paediatrics.

We also employ professionals from diverse backgrounds for our shared services departments such as finance, information services, corporate counsel, public affairs, human resources and facilities management.

Hand Hygiene:

Hand Hygiene - why is it so important

All patients (adults, children and babies) are at risk of getting illnesses caused by germs found in hospitals. Many germs are spread from person to person simply by touching (i.e. germs on hands after touching a piece of equipment or a sick child).

Doctors, nurses and other healthcare workers should wash their hands before and after each patient they see. It is policy at The Royal Children's Hospital to practice hand hygiene and for staff to inform visitors to perform hand hygiene. All parents, patients and caregivers may ask staff members "Have you washed your hands?"

What are germs?

There are many different types of germs, such as viruses or bacteria. Germs can make people sick. You can get germs on your hands when you touch objects and when you touch other people. Once germs are on your hands, they can get inside your body through a wound or when you touch your eyes, nose or mouth. You can also spread germs on your hands to objects or people that you touch. The most common infections are spread through touching.

How can we stop the spread of germs?

Washing your hands and your children's hands is the best to stop the spread of germs. There are also antiseptic 'gels' that you can rub into your hands to stop the spread of infections in the hospital. You will find these gels in the wards and around the hospital