



THIS IS THE VOICE VERIFICATION SALES AGREEMENT FOR: Contract Number: T171472

Contract Date: 28/04/2012

BETWEEN - True Value Solar Pty Ltd **ABN:** 11 143 232 482

AND

NAME: Siva-Kumar Reddy

The Installation Address is: 3 Tarwin Place Cranbourne East VIC 3977

Siva-Kumar, I would now like to outline True Value Solar Pty Ltd terms and conditions and require clear YES or NO answers. Can you do that for me please?

Siva-Kumar, do you understand that you are entering into a binding contract with True Value Solar Pty Ltd for the purchase of your PV Grid Connected Solar System ? A copy of these terms and conditions will be sent to you via email or post.

1) Siva-Kumar , do you acknowledge that you are over the legal age of 18 years and one of the registered owners with your name on the title deed of the nominated property?

2) Siva-Kumar, have you ever received or been approved for a rebate or financial assistance, or received any solar credits or STCs (Small-scale Technology Certificates) for a small generation solar power system at this property?

3) Siva-Kumar, do you accept our offer to purchase;

12 x 190W PV Solar Panels
1 x 3.6Kw Growatt Inverter(MTL)

Including installation on a Single storey building with a Pitched (15 to 30 Deg) roof that (does/does not) require tilt kits

For the agreed price of \$3,785.00 including GST.

4) Do you understand that the agreed price does not include installation on a higher story, use of a scissor lift, additional safety equipment, and additional work to your existing electrical system or tilt kits if required?

5) Do you acknowledge that your switchboard is up to current Australian standards?

6) Siva-Kumar, you understand if the roof is tiled, you are required to supply to the installer spare tiles in order for the installation to proceed?

7) Do you authorise True Value Solar Pty Ltd to generate and acquire on your behalf the STCs (Small Scale Technology Certificates) up to their maximum allowable amount and understand that this forms as a part payment for your nominated PV solar system?

8) Siva-Kumar, should the Solar Credit Scheme (government subsidy) be reduced, discontinued, withdrawn or cancelled prior to installation, do you understand that True Value Solar Pty Ltd reserves the right to withdraw or cancel this agreement and refund any money paid?

9) You're aware that to accept this offer a deposit of \$500.00 will be debited from your credit card within 72 hours?

10) Siva-Kumar, you understand under Australian Consumer Law and relevant State Building Acts you are entitled to a cooling-off period of ten (10) days. All notifications must be received in writing to True Value Solar Pty Ltd via email, fax or post and you understand an administration fee of \$100.00 will apply.

11) Should any modifications to your existing order be made at your request, do you understand that a contract amendment fee of \$150.00 will apply and all these terms and conditions with True Value Solar Pty Ltd will remain binding?

12) Siva-Kumar, you're aware that the system comes with up to 10 years' installation warranty from True Value Solar Pty Ltd in conjunction with the manufacturer's warranties? A warranty booklet will be presented to you at installation which outlines that the system is required to be serviced every

two (2) years by a licensed solar installer.

13) To feed electricity back into the grid you require a digital meter that enables your electricity provider to credit your bill. Should you already have a digital meter a re-configuration fee may apply; True Value Solar Pty Ltd will register your property with your electricity supplier for the installation of a import/export meter. This service can only be provided by your electricity supplier. Siva-Kumar, are you aware your supplier may charge a fee for this service?

14) Our Scheduling Department will contact you to arrange Final payment BEFORE it proceeds to our installation department who will organise the installation date. Final Payment on the day can only be made by bank cheque (or pre-arranged finance). All other payment methods must be received in full before an agreed installation date is given and you understand the goods remain the property of True Value Solar Pty Ltd until the purchase price is paid or finance payment received. Please be advised that the installation is subject to the weather permitting.

15) You understand the home owner/s must be present during installation to sign over the STCs (Small-scale Technology Certificates) to True Value Solar Pty Ltd. Should the installer arrive and the home owner not be present, you acknowledge a rescheduling fee of \$200.00 will apply and the installation will be delayed?

16) You understand that the expected installation timeframe will commence once your NMI details and deposit has been processed and finance approved?

Please note that the finance documentation is required to be signed on the day of installation by the applicant/s only and returned to the installer prior to him leaving the property. Finance is provided by ONCE Credit Pty Ltd and our Lending Department will be providing all necessary documentation for you to complete. Terms, conditions, fees, charges and lending criteria apply.

Siva-Kumar, do you hold a current account with ONCE Credit, also known as MyBuy?

Being aware that cancellation of this contract will incur a \$100.00 administration fee. Siva-Kumar, if your finance application is unsuccessful do you still wish to proceed with your order through other options of payment?

Do you agree that the financing only applies to the solar system provided by True Value Solar Pty Ltd and any payment and installation arrangements for your digital meter (where applicable) remains between you and your service provider?

I'll now read the Terms & Conditions associated with the Finance;

The Interest Free term is for 24 Months and a one-off Establishment (Set Up) Fee of \$70.00 is applied to the finance amount. An account keeping fee of \$4.95 will apply for every month you have an outstanding balance and monthly repayments are required.

After the Interest Free period has concluded an interest rate of 19.95% per annum will apply to any outstanding balances. To avoid any ongoing non-direct debit fees, True Value Solar Pty Ltd recommends that you set up your monthly repayments on a direct debit request. If you decide to make manual payments via Australia Post / Cheque / Money Order or BPay you will be charged a further \$1.95 fee per transaction. Additional payments may be made at any time and you are not penalised for doing so.

Failure to return all requested finance documentation will delay installation.

17) You acknowledge any advice given in relation to savings or energy output by a True Value Solar representative are based on the Clean Energy Council recommendations and should only be used as an approximate guide?

18) Finally, Siva-Kumar you understand that this is a binding contract and agree to these terms and conditions?

Please quote T171472 when making any payments or enquiries. All terms, conditions and warranties are available on the True Value Solar website.