



GallagherBassett

Gallagher Bassett Services
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11 September 2014

Siva Reddy
3 TARWIN PLACE
CRANBOURNE EAST VIC 3977

Dear Siva

Surgery request

Your claim number: 21130058689

Your employer: PACCAR AUSTRALIA P/L

Date of injury: 12 February 2014

I am writing to you about the letter dated 19 August 2014 from Dr J Monagle received by Gallagher Bassett Services Workers Compensation Vic Pty Ltd (Gallagher Bassett) on 29 August 2014, requesting payment for a Ketamine Infusion for you.

The role of Gallagher Bassett

Gallagher Bassett can pay the reasonable cost of elective surgery required as a result of a work-related injury or illness in accordance with the *Accident Compensation Act 1985* (the Act).

Review of your surgery request

Gallagher Bassett has now completed a review of your surgery request. When reviewing your surgery request consideration was given to:

- the Act
- the *WorkSafe Victoria Elective Surgery Policy*
- your WorkSafe Injury Insurance claim history and information
- the information your surgeon provided.

Gallagher Bassett's decision

Gallagher Bassett is unable to approve the request for Ketamine Infusion.

The requested procedure is not considered reasonable and appropriate for your compensable injury

Therefore, the Ketamine Infusion is not considered a reasonable medical and like expense according to section 99 of the Act.

Reasons for this decision

The decision not to pay for your neck and back Ketamine Infusion is based on the following supporting information:

Authorised Agent of the Victorian WorkCover Authority

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