



Accident Compensation
Conciliation Service

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16 October 2014

Siva Kumar Reddy
3 Tarwin Place
CRANBOURNE EAST VIC 3977

Dear Mr. Reddy,

ACKNOWLEDGEMENT OF REQUEST FOR CONCILIATION

CONCILIATION REFERENCE NO: 14/14500
CLAIM NO: 21130058689
NATURE OF DISPUTE: Compensation for Medical and Like services

Your request for conciliation was lodged on 16 October 2014.

Our records show that the other parties involved in this dispute are:

- Paccar Australia Pty Ltd
- Gallagher Bassett Services Workers Compensation Vic Pty Ltd

Under current workers' compensation legislation, conciliation is the first stage in resolving disputes about WorkCover claims.

Most disputes are resolved at Conciliation. However, if the parties fail to reach an agreement at Conciliation, the claimant may take the matter to the Magistrates' Court of Victoria or the County Court of Victoria. Please note that matters can only be taken to Court if the Conciliation Officer issues a certificate stating that the claimant has taken all reasonable steps to settle the dispute.

We will advise you in the next few weeks of the Conciliation Officer who will be handling your matter as well as the date and time of your conference.

Please ensure that you provide us with all relevant information relating to your dispute prior to attending your conference. Relevant information may include:

- **If your dispute relates to medical issues** (for example, your medical condition, whether it is work related, your capacity for work or a medical or other expense), you should obtain a medical report from your treating doctor(s) and/or specialist(s).
- Attached is a **Request for a Medical Report** form. Please sign and date the "Authority to Release Medical Information" on the bottom of the form, **and give the form to your doctor**. The form gives your permission to your doctor to provide a medical report to the Conciliation Service and Gallagher Bassett Services Workers Compensation Vic Pty Ltd.

Please note that in accordance with current workers' compensation legislation, reports can be obtained from the following registered health practitioners:

- a) a registered medical practitioner
- b) a registered dentist
- c) a registered optometrist